

Volunteer Satisfaction Survey

SMAA Volunteer Services wants to hear from you!

Please complete the annual Volunteer Satisfaction Survey, and return it in the enclosed envelope, to tell us how we can improve your volunteer experience and our service to you.

Sincerely,
SMAA Volunteer Services

1. Volunteer Site:

2. Name (Optional):

3. How well were your volunteer position and responsibilities described to you?

- Fully described
- Partially described
- Somewhat described
- Not described at all
- Other (please specify) _____

4. After your training, how prepared did you feel to meet the responsibilities of your position?

- Very prepared
- Somewhat prepared
- Adequately prepared
- Not prepared at all

5. How well do you feel you have been able to fulfill your volunteer responsibilities?

- Fully able
- Somewhat able
- Adequately able
- Not at all able
- Other (please specify) _____

6. Do you feel our volunteer program is well organized?

- Very organized
- Somewhat organized
- Organized
- Not at all organized
- Other (please specify) _____

7. Do you feel you are receiving satisfactory support and guidance from the staff?

- Very supported
- Somewhat supported
- Adequately supported
- Not supported at all
- Other (please specify) _____

8. Do you feel you are provided satisfactory resources to accomplish your tasks?

- Very satisfactory
- Somewhat satisfactory
- Satisfactory
- Not satisfactory at all
- Other (please specify) _____

9. Would you recommend that your friends or family members volunteer with this agency?

- Yes No
- Other (please specify) _____

10. Overall, are you satisfied with your volunteer experience?

- Very satisfied
- Somewhat satisfied
- Satisfied
- Not at all satisfied
- Other (please specify) _____

11. If given the opportunity, would you be interested in taking a leadership volunteer role with the agency?

- Yes
- No
- Maybe
- Other (please specify) _____

12. List up to 3 things we can improve to make your volunteer experience more enjoyable.

1. _____
2. _____
3. _____